

Daimler Truck

Press Information

March 20, 2020

Daimler Trucks & Buses maintaining its service network

- **Service centers remain open wherever possible**
- **Up to 3,000 service centers in Europe for trucks and buses**

Stuttgart - Mercedes-Benz trucks, FUSO and Daimler Buses are doing everything possible to continue to supply their customers with spare parts and maintenance services in the current situation. Wherever organizationally possible - and subject to respective legal and official requirements - we pursue the clear goal of maintaining our service network across Europe with up to 3,000 centers. Corresponding plans are being drawn up for our own companies and for partner companies. The teams rely on pragmatic and uncomplicated solutions to keep our customers' vehicles running and supplied with spare parts.

"Our colleagues in our service facilities make a significant contribution to ensuring our society can cope with the current state of emergency as well as possible, and we therefore thank these everyday heroes from the bottom of our hearts," said Martin Daum, Chairman of the Board of Management Daimler Truck AG.

Trucks and buses are particularly important given the current situation. Right now commercial vehicles for transport and logistics must be available to ensure supply and disposal, as well as emergency services. Therefore it is crucial that our service centers remain in operation wherever possible.

At the same time, all necessary measures are being taken by our company to ensure the protection of our customers and employees at our service locations that remain open.

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Further information from Daimler Truck is available at:
www.media.daimler.com and **www.daimler-truck.com**

This document contains forward-looking statements that reflect our current views about future events. The words “anticipate,” “assume,” “believe,” “estimate,” “expect,” “intend,” “may,” “can,” “could,” “plan,” “project,” “should” and similar expressions are used to identify forward-looking statements. These statements are subject to many risks and uncertainties, including an adverse development of global economic conditions, in particular a decline of demand in our most important markets; a deterioration of our refinancing possibilities on the credit and financial markets; events of force majeure including natural disasters, acts of terrorism, political unrest, armed conflicts, industrial accidents and their effects on our sales, purchasing, production or financial services activities; changes in currency exchange rates and tariff regulations; a shift in consumer preferences towards smaller, lower-margin vehicles; a possible lack of acceptance of our products or services which limits our ability to achieve prices and adequately utilize our production capacities; price increases for fuel or raw materials; disruption of production due to shortages of materials, labor strikes or supplier insolvencies; a decline in resale prices of used vehicles; the effective implementation of cost-reduction and efficiency-optimization measures; the business outlook for companies in which we hold a significant equity interest; the successful implementation of strategic cooperations and joint ventures; changes in laws, regulations and government policies, particularly those relating to vehicle emissions, fuel economy and safety; the resolution of pending government investigations or of investigations requested by governments and the conclusion of pending or threatened future legal proceedings; and other risks and uncertainties, some of which we describe under the heading “Risk and Opportunity Report” in the current Annual Report. If any of these risks and uncertainties materializes or if the assumptions underlying any of our forward-looking statements prove to be incorrect, the actual results may be materially different from those we express or imply by such statements. We do not intend or assume any obligation to update these forward-looking statements since they are based solely on the circumstances at the date of publication.

Daimler Truck at a glance

Daimler Trucks & Buses is one of the world's largest commercial vehicle manufacturers, with more than 35 primary locations around the world and approximately 100,000 employees. The company brings seven vehicle brands under one roof: Mercedes-Benz (light, medium and heavy trucks, city buses, overland buses and coaches) and Setra (overland, long-distance and premium coaches) are its European traditional brands; North American brands include Freightliner Trucks (in weight classes 5 to 8 serving a wide range of commercial vehicle applications), Western Star (heavy and long-haul heavy-duty trucks) and Thomas Built Buses (light to medium weight buses); and Asian brands BharatBenz, based in Chennai, India (9- to 55-ton trucks, medium- and heavy-duty buses) and FUSO, headquartered in Japan (trucks and buses for Asia, the Middle East, Africa, Europe and Latin America). Thus, Daimler Trucks & Buses offers its customers around the globe a broad portfolio of commercial vehicles, from minibuses to heavy trucks for specialized transport. In short: products and solutions for all who keep the world moving. More than 120 years ago, Gottlieb Daimler and Carl Benz laid the foundation for the modern transport industry. Over the past decades, Daimler's Truck and Bus divisions have consistently set standards for the entire transportation industry - in terms of safety, fuel efficiency and driver and passenger comfort. Now it's time for the next evolutionary step: emission-free, automated and connected driving. Daimler Trucks & Buses is working to bring these important technologies to volume series production, across brands, divisions and regions. The company aims to take its vision of CO₂-neutral transport and accident-free driving a major step closer and contribute to the sustainability of global goods and passenger transport. In 2019, Daimler Trucks & Buses delivered a total of around one-half million trucks and buses to customers. In 2019 sales for individual business units amounted to €40.2 billion at Daimler Trucks and €4.7 billion at Daimler Buses. EBIT came to €2.5 billion for Daimler Trucks and €283 million for Daimler Buses.